

What is a RIU package? +1-866-284-3014

A RIU package ☐☐1-866-284-3014 is a vacation deal that typically includes accommodations at a RIU hotel or resort, plus extras like meals, drinks, transfers, flights, and activities — depending on the tour operator and chosen package. ☐☐1-866-284-3014

What does “All-Inclusive” mean at RIU resorts? +1-866-284-3014

All-Inclusive at RIU Resorts refers to ☐☐1-866-284-3014 a prepaid, 24-hour experience with no hidden fees, including unlimited local and imported alcoholic and non-alcoholic drinks, buffet and à la carte dining, snacks, 24-hour room service, in-room minibar and liquor dispenser, entertainment, free Wi-Fi, gym access, and select non-motorized water sports.

☐☐1-866-284-3014

Where are RIU resorts located? +1-866-284-3014

RIU Hotels & Resorts ☐☐1-866-284-3014 operates nearly 100 properties worldwide, with a strong presence in Mexico (over 21 hotels in destinations like Cancun, Costa Mujeres, and Los Cabos), the Caribbean (including the Dominican Republic, Jamaica, Aruba, and the Bahamas), and Spain, where it has 34 hotels. The brand also operates resorts in Central America, Africa (such as Cape Verde and Tanzania), and select city locations like New York and London. RIU is best known for its 24-hour, all-inclusive beachfront resorts. ☐☐1-866-284-3014

How do I book a RIU package? +1-866-284-3014

You can book a RIU package ☐☐1-866-284-3014 through the official RIU website, the RIU mobile app, or by contacting their customer support center. Vacation packages—often including flights, hotel stays, and sometimes car rentals—are available for destinations such as Jamaica, Cancun, and Aruba at packagesus.riu.com. RIU packages can also be reserved through travel partners like Apple Vacations and United Vacations. ☐☐1-866-284-3014

Are flights included in a RIU package? +1-866-284-3014

Yes, flights ☐☐1-866-284-3014 can be included with a RIU package when you book a **Flight + Hotel** option on Riu.com or through select travel partners. These bundled packages usually include airfare and your resort stay, and may also include airport transfers, offering a convenient all-in-one booking solution for destinations such as Cancun, Jamaica, and Aruba.

What’s the best time to book a RIU vacation package? +1-866-284-3014

The ☐☐1-866-284-3014 ideal time to book a RIU vacation package is typically **6–12 months in advance** for the widest choice of rooms, or **4–6 months ahead** for a good balance of price and availability. Travelers may find better rates when booking on Sundays or Mondays, and the best off-season deals are often available during **October and November**.

Can I customize a RIU package? +1-866-284-3014

Yes, RIU packages ☐☐ **1-866-284-3014** can be fully customized on the RIU website at **packagesus.riu.com**. You can choose your preferred hotel, flights, and add extras such as airport transfers or car rentals. Packages allow you to select specific dates, destinations like **Jamaica or Cancun**, and room types to match your travel needs.

What does Riu adults only mean? +1-866-284-3014

Adults-Only means that the ☐☐ **1-866-284-3014** resort's facilities, services, and amenities are specifically designed for adult guests. Every detail is carefully crafted to ensure a relaxing, enjoyable, and worry-free experience at your chosen destination.

What is included in a RIU family package? +1-866-284-3014

A RIU family package ☐☐ **1-866-284-3014** offers a **24-hour all-inclusive experience**, including unlimited meals at themed restaurants, snacks, and local and international beverages. Family-friendly features include the **RiuLand kids' club**, **Splash Water World water parks**, daily entertainment for all ages, and on-site activities such as sports and games.

Are airport transfers included? +1-866-284-3014

Airport ☐☐ **1-866-284-3014** transfers are usually **not included automatically** with most bookings. However, many hotels, resorts, or travel packages offer them as either a complimentary service or a pre-booked, paid option. Typical choices include **private cars**, **shared shuttles**, or, in some locations, **free hotel shuttles**.

Do RIU packages include travel insurance? +1-866-284-3014

RIU packages ☐☐ **1-866-284-3014** **usually do not include full travel insurance by default**, but optional coverage like **RIU Protect** is often available for medical emergencies during your stay. Some vacation packages, such as those booked through **Delta Vacations**, may offer optional travel protection plans for cancellations and emergencies, while comprehensive coverage for trip interruption, lost luggage, or flight delays is generally an additional add-on.

Are drinks included in a RIU all-inclusive package? +1-866-284-3014

Yes, drinks are ☐☐ **1-866-284-3014** included in RIU's all-inclusive package, with **24-hour service** at many resorts. Guests can enjoy unlimited local and imported beverages, cocktails, beer, and soft drinks at the bars, and many rooms also feature a **regularly restocked minibar and in-room liquor dispenser**.

Can I earn loyalty points with RIU packages? +1-866-284-3014

Yes, you can earn loyalty points ☐☐ **1-866-284-3014** on RIU packages and stays through the **free RIU Class loyalty program**, no matter where you book. Points are awarded per night—typically **10–30 points depending on the hotel type**—and can be redeemed for future stays, room upgrades, or other hotel services.

What meals are included in a RIU all-inclusive package? +1-866-284-3014

A RIU all-inclusive package ☐☐1-866-284-3014 offers **24-hour unlimited food and drinks**, including breakfast, lunch, and dinner, as well as snacks, 24-hour room service, and a minibar regularly stocked with beverages and water. Dining options usually feature **themed buffets, live cooking stations, and à la carte specialty restaurants** such as Italian, Steakhouse, and Asian cuisine. ☐☐1-866-284-3014

Can I book excursions with a RIU package? +1-866-284-3014

Yes, you can book ☐☐1-866-284-3014 excursions with a RIU package, usually through the **on-site tour desk**, though many travelers opt for independent local agencies to find better rates. While the resort offers convenient pre-arranged tours, external providers like **Geckotours, Nexus**, or private local guides often offer more specialized or cost-effective experiences. ☐☐1-866-284-3014

Are kids free at RIU resorts? +1-866-284-3014

Yes, at select RIU Resorts, ☐☐1-866-284-3014 kids can stay free under specific **“Kids Stay Free”** promotions. These offers typically cover **up to two children (usually up to 12 years old)** sharing a room with two paying adults. However, this is **not a standard policy** at all resorts or year-round, so it’s important to check each hotel’s current offers on the **RIU website** or with a travel agent. Promotions are limited to certain properties, valid only during specific booking periods, and ☐☐1-866-284-3014 may have age restrictions.

What room types are available in RIU packages? +1-866-284-3014

RIU packages ☐☐1-866-284-3014 offer a wide range of room types, including **Standard Double rooms, Junior Suites, and full Suites**, many with **ocean views or private balconies/terraces**. Across different property categories—**Classic, Palace, and Adults-Only**—guests can choose from **Jacuzzi suites, family-friendly rooms**, or even **“party rooms”** situated near entertainment areas. ☐☐1-866-284-3014



Is tipping required at RIU all-inclusive resorts? +1-866-284-3014

Tipping at RIU all-inclusive ☐☐1-866-284-3014 resorts is **not required**, since gratuities are generally included in the package price. However, it is **always appreciated** to reward exceptional service. While staff won’t expect tips, offering small amounts to housekeeping, bartenders, or waitstaff can enhance your experience, as many employees rely on these gratuities. ☐☐1-866-284-3014

What COVID-19 or travel regulations should I check? +1-866-284-3014

Travelers ☐☐1-866-284-3014 should review **U.S. State Department travel advisories** for safety updates, entry and exit requirements, passport validity (typically six months), visa requirements, and **CDC health guidelines** for vaccinations or testing. It’s also important to check airline-specific rules, register with **STEP** for travel alerts, and ensure your travel insurance covers medical and health-related issues. ☐☐1-866-284-3014

. What is RIU’s cancellation policy? +1-866-284-3014

RIU's cancellation policy varies based on the  **1-866-284-3014 rate type** (Flexible vs. Advance Purchase/Non-Refundable) and the booking method. Flexible rates usually allow **free cancellation 24–48 hours before arrival**, while prepaid or Advance Purchase rates are generally **non-refundable**, with 100% of the cost charged if canceled. Always review the **specific terms** provided at booking on **RIU.com** or the app, as these conditions are binding and take precedence over general guidelines.  **1-866-284-3014**